

## How May We Help You? Resource Centers for OST Staff and Programs

June 15, 2010  
9:30am-11:30am  
Meeting Minutes

### Introduction

### Announcements

- **JEVS Human Services** offers SAT / ACT and subject tutoring as well as college advising. Their rates reflect their non-profit status and they have years of success in terms of points increases on these tests. For more information, please contact Susan Schultz at (215) 854-1842, or by email at [susan.schultz@jevs.org](mailto:susan.schultz@jevs.org). Website: [www.jevshumanservices.org](http://www.jevshumanservices.org).
- **The Lutheran Settlement House Bilingual Domestic Violence Program** will be holding a 40 hour domestic violence volunteer training in August. They are in need of space! All are welcome to register. Call Naomi Faszczyk at (215) 426-8610, extension 236 to find out more, or email her at [nfaszczyk@lutheransettlement.org](mailto:nfaszczyk@lutheransettlement.org) with space availability ASAP.
- **Rock to the Future** is looking for 15 Philadelphia students to participate in the music-based afterschool program. Additionally, the program is looking for volunteers who are interested in helping with homework help, monitoring students, and helping students collaborate to create music. Please visit [www.phillyrock.org](http://www.phillyrock.org) for details and applications. For more information, contact Jessica McKay at (610) 416-6742, or by email at [Jessica.mckay@gmail.com](mailto:Jessica.mckay@gmail.com).
- **HEALING** is a program that provides resources and trainings on life skills for young people and staff members. Topics include self-esteem, anger management, bullying, drug and alcohol abuse, and diversity. Additionally, HEALING performs a puppet show for younger children that addresses conflict strategies and goal setting. For more information contact Gregory S. Morgan, Sr. at (610)-745-8906, or by email at [elder@godshouse-bamn.org](mailto:elder@godshouse-bamn.org). Website: [www.godshouse-bamn.org](http://www.godshouse-bamn.org).
- **Safe Routes Philly** provides bike safety education to schools and community programs. They are currently the biggest city program in the country in bike safety education. In the fall they are implementing their programming in the School District, but they are also focusing on direct community education. Please contact the group if your organization would like a lesson on bicycle safety. Safe Routes Philly is aiming to provide this education to every Philadelphia public school 2<sup>nd</sup> and 5<sup>th</sup> grader, starting September 1<sup>st</sup>. For more information, please visit their website: [http://www.bicyclecoalition.org/content/srp\\_about](http://www.bicyclecoalition.org/content/srp_about)
- The **OSTRC** has updated their Field Trip, Traveling Services, and Training Directories for the summer. These directories can be downloaded from the OSTRC website at <http://www.sp2.upenn.edu/ostrc/resources/directories/index.html>

## Panelists

**Esperanza Altamar**  
**Manager of Community Programs**  
**Philadelphia Museum of Art**  
**215-684-7597**  
[EAltamar@philamuseum.org](mailto:EAltamar@philamuseum.org)

Esperanza Altamar holds an MFA from the University of Pennsylvania and is the Manager of Community Programs at the Philadelphia Museum of Art. Her previous museum experience includes community building and educational outreach at the Albright-Know Art Gallery and the Museum of Modern Art. As an artist and educator, Ms. Altamar has facilitated workshops and presentations at the American Association of Museums, NJEA, Taller Puertorriqueño, Perkins Center for the Arts, Albright-Know Art Gallery, and University of Buffalo.

- The museum offers a lot of resources for OST programs
- Esperanza works on a grassroots level, with community centers and local organizations. She forms a partnership – her staff members do workshops, groups can bring kids to the museum, etc.
- The program doesn't have a lot of funding but can at least provide entry to the museum, a tour guide / person to bring a project to center, sometimes bussing
- Most known for school partnerships – things that happen during the school day. Esperanza is trying to increase community participation in the museum outside of schools,
- 1<sup>st</sup> Sunday of the month at the Museum– pay what you want / what you can
- Examples of her outreach include the 5<sup>th</sup> and Lehigh barrio fair – the Museum provides booths, craft projects for kids
- The Museum also provides smaller ways of help – connecting programs with artists
- Esperanza works with a wide range of community partnerships
- Museums need to change – typical museum goers are stereotypically white middle / upper class families from the suburbs
- She is struggling to bring in diverse local communities outside of school groups
- Esperanza focuses on social justice and how the arts can make a social impact, how the arts can transform a community, bring together families when they come in to intergenerational programming
- Community groups – don't be afraid to contact large organizations. These places usually have pockets of money set aside for these things – they want you to come.
- Kids can get free classes at the museum, tokens to get there
- Rec centers get free admission all summer – 1 hour tour, 1 hour craft project
- Every Sunday – free family studio projects
- Museums have not been known as the most welcoming of places, she wants to change that – they can be a daunting place but she is happy to help break down barriers with a face to face contact.

**Allison Buehler**  
**Education Manager**  
**Mazzoni Center**  
**ALLY Safe Schools Program**  
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Allison Buehler is currently the Education Manager at Mazzoni Center's ALLY Safe Schools Program, a program that aims to help create safer, more welcoming school climates for LGBTQ youth. She has been an educator in Philadelphia for eleven years; having also been a classroom teacher in the School District of Philadelphia and an adult education provider with the Center for Literacy.

- The Mazzoni Center has been around for 31 years – started in 1979 as a small medical center to provide medical and health services to gay population in Philadelphia.
- Out of necessity, they began focusing on providing services to people with HIV / AIDS
- Now with a large staff, they focus on both missions
- They are the largest and oldest AIDS services program in PA
- Also provide medical and health services to LGBT population – available for youth and adults
- Today there are 80+ staff members in 3 locations
- HIV services include housing counseling, food bank, case management, therapeutic support group
- Mazzoni has a full behavioral health department called Open Door that provides individual, family, and group counseling
- Young people – age 14 or older can go to therapy on their own without parent permission
- Adolescent coordinator – helps to connect kids to services in and outside of the center
- Just added legal services – focus on discrimination – deal with a lot of school situations
- The medical center at 8<sup>th</sup> and Locust Sts. Provides medical services across the board, including primary medical care services.
  - The medical center accepts most insurance. For the under/un-insured there is a sliding scale – a lot of people receive services for free
  - Physicians all welcoming of diverse lifestyles – also all trained AIDS service providers
  - Ob/gyn services – trained to work with transgender patients
  - Adolescent drop in night – once a week young people up to the age of 24 can drop in for whatever medical reason
  - Free hygiene kits are available for young people displaced from homes, as well as tokens and food. The adolescent case manager is there for help, and follows up with adolescents that do drop in for services. Young people do not need permission and it is completely confidential.
  - The medical center serves young people who identify as straight as well – only about half of the young people who drop in identify as LGBTQ. The Center is a good resource for all young people who don't have good access to medical care.
- Mazzoni provides free and confidential HIV / STD screening through a mobile lab. The lab drives around and has regular spots, but is also available for church events, picnics, block parties, etc.
- ALLY safe schools program – primary mission is to work with schools and OST programs on creating safer spaces for students who identify as LGBT

- The majority of these youth say that they hear derogatory comments, slurs, etc. frequently – these produce hostile educational environments
- These slurs are just as painful to students as any other comment about an individual – race, weight, etc.
- The ALLY program works to create safer climates by training school staff
  - Staff learn terms and concepts that are related to the community and orientation
  - Talk about primary challenges that LGBT youth may face, in school, in community, in wider world, in workplaces
  - Work with staff to develop strategies and language to combat comments, language, harassment, and bullying
- A lot of staff want to intervene, but do not have language to do it
- They do not want to open up conversation about topics they might not be able to discuss
- The program works on these things with trainings – help teachers and staff people have these discussions
- The Mazzone Center also produces a comprehensive listing of community services in the area that serve LGBT youth, not just community services - available on website. The guide also contains resources for working with LGBT youth, section on School District policies, and more.

**Gloria D. Hibbett**

**Collection Supervisor**

**Free Library of Philadelphia's Regional Foundation Center**

**215-683-5423**

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Gloria D. Hibbett is the Supervisor of the Free Library of Philadelphia's Regional Foundation Center. Since 1989, she has worked with local foundations, corporations, and non-profit organizations from the Delaware Valley area. Gloria oversees the day-to-day operations of the Regional Foundation Center, selects and orders materials for the collections, and plans and presents how-to seminars for the fundraising public. A librarian with over 25 years of experience, Mrs. Hibbett has a Bachelor of Arts Degree from Penn State University and a Masters in Library and Information Science from Drexel University. In addition, Gloria has completed graduate courses at Temple University and West Chester University.

- Gloria puts together trainings for anyone on a non-profit board, or who works at a non-profit, on looking for grants, fundraising, etc.
- Currently she works with a large group of child care providers through the Northwest Interfaith Movement
- The Regional Foundation Center is located in the main branch of the Free Library of Philadelphia
- It is part of national and international group – The Foundation Center – which has 425 cooperating collections around the world. The Free library branch is the first in PA – opened in 1974.
- A wonderful resource – also located in 4 foreign countries and all US territories
- Provides access to information about private foundations and other sources of funding
- Mostly for nonprofit organizations, however you can get grants as individuals as well
- The Regional Foundation Center provides information on how to access resources
- It is open Monday through Saturday from 9 am – 5 pm.
- Print and electronic resources are available
- The Center is really there for the general public
- Even if not eligible for a grant – we are the place to find out if you are or are not eligible

- Provides research and free access to latest news ideas and databases, as well as references, books, magazines, referrals to legal experts, funding, local partners
- Grants to individuals do exist, Gloria got one, that's how she became involved> She was an unlikely candidate – grew up in rural community, happened to participate in program at library over the summer
- When you come in the foundation center, staff can help you research foundations. The center provides free access to foundation directory as well as the PA foundation directory – our center created the first state directory
- The center can help you research access to other organizations through guidestar.org – premium access for libraries. With this resource - if you have an idea, look into if anyone else has done it, how they did it, will services be duplicated, etc.
- Guidestar – anyone can access for free, but the difference in the library version – there is a lot more detail, including who is on the boards, etc. Maybe you are looking for strong board members, etc.
  - If there is a problem, you can find out who is funding the problem, etc.
  - In the case that a person might want to start something really quick – can find board members, fiscal sponsors, etc.
- The Regional Foundation Center also provides help for a one time thing – presentations, events, etc. - fundraising for these types of things
- With fiscal sponsors – it is a business venture, it helps you to test the waters
- They will sponsor you – get a percentage of the grant that they get for you

#### *Comment from Audience*

- GPUAC – doesn't just take a percentage, also works to manage grant from beginning to end.

#### *Gloria, continued*

- The Center will put you in touch with these types of places, help you to make connections
- They provide book and electronic resources on a 7 day loan system
- Limitations to the center: they don't have information for individuals looking for scholarships – that's in education department – they send people to appropriate department to get information in the library
- Government grants are also a little different – the center deals with private foundations, people giving away their own private money
- The Center hosts free programs, approximately 3 per month; a few are done by staff, the rest outside speakers – national and local speakers. These programs address issues in fundraising.

### **Group Discussion**

**Audience Member (AM):** The library resource is a great resource – my program is under the umbrella of GPUAC. One of the things that happens with people who want to start nonprofits – that's how they view fiscal managers – a check comes to them, they give out their part, and do whatever they want with the money. That's not how it happens – people can get 501(c)3 money without creating their own. It gives them fiscal capacity without having to create their own. The people giving out money want to know that the money will be managed – GPUAC has this reputation. They work on a voucher system with grantees – make sure that the money is spent how it should be. The percentage that they take is a fee for fiscal management – the person under fiscal management is not just going to get a sum of money, they will be managed.

**Q (AM):** Allison do you have a flyer to give to young people so they know about your services?

**Allison Buehler (AB):** Yes, materials are on the back table. If you are looking for a listing of all services, take the brochure. For a list of services for youth to access – have the guide available for young people.

Deepa Vasudevan (DV): All of the panelists have resources available in the back

**Q (AM):** Does the Regional Foundation Center offer consulting on incorporating, becoming a nonprofit?

Gloria Hibbett (GH): We have seminars on that, but we don't do that, you need an attorney to do that. We have information available – books and brochures from state, etc. A lot of people don't understand it is a two step process – first register with the state, then you can raise a small amount of money in the state. For a foundation, you need to register the IRS as well – we have seminars on that all of the time. The last one was in May. We don't do programs in July and August.

**Q (AM):** Your program, the ALLY Program, is it specific to Philadelphia or part of a national movement?

AB: It was homegrown in Philadelphia. It started because the School District of Philadelphia changed their language on discrimination. We started trainings to help people with these changes, partnered with the District, etc. There are other organizations across the country and state that do similar things, but this is our own.

**Q:** (For Gloria) Does the person have to be in Philadelphia to get access to resources?

**GH:** To borrow materials you need a Free Library card or a card from another district that has an access sticker.

**Q:** is there such a thing as an access card?

**GH:** Not anymore, but you can get a Free Library card if you live in another county, in another state it is 15 dollars.

**Esperanza Altamar (EA):** We are partnering with the Free Library this summer and their summer reading program – participants receive a packet that admits up to 8 people to the Museum. If a family wants to admit more, just call, that is also possible.

Mark Wolfe (Free Library) Summer reading starts at all branches tomorrow.

**EA:** Also, if any groups want to come to the museum and have a special tour that is particular to your group - that is possible. For example, with violence and peacemaking, they went to the armor exhibit, talked about conflict solving, etc. It starts a dialogue – that is what it is really about, a window of opportunity to open up conversation.

We have also partnered with the Mazzone Center on a social justice art project. Little things like that that can make an impact – on students and also they are put on view in museum to make an impact on others.

**AB:** Espy (Esperanza) sets up everything – finds the best artist, finds the best pieces, tell her here's the audience – she figures out what to do to serve them best.

**DV:** Can you tell us a little about the Wachovia Education Resource Center?

**EA:** It is located in the Perelman building, on the 2<sup>nd</sup> floor. The Wachovia Education Resource Center provides teacher training programs - teaching posters, videos, kits, etc. They have volunteers there all of the time. These people will research information on topics and put together kits for teachers, etc – ways to incorporate art into what you are already doing. They are open late on Thursday nights so teachers can come after school.